RT25*

Refrigerator
user manual

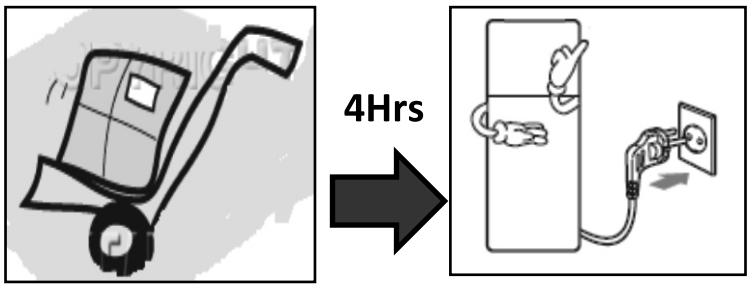
English

imagine the possibilities

Thank you for purchasing this Samsung product.

SAMSUNG

Free Standing Appliance



After delivery wait for
4 hours before plug-in the
Refrigerator

SAFETY INFORMATION

SAFETY INFORMATION

- Before operating the appliance, please read this manual thoroughly and retain it at a safe place near the appliance for your future reference.
- Use this appliance only for its intended purpose as described in this instruction manual.
  This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Warnings and Important Safety Instructions in this manual do not cover all possible conditions and situations that may occur.
  It is your responsibility to use common sense, caution, and care when installing, maintaining, and operating your appliance.
- Because these following operating instructions cover various models, the characteristics of your Refrigerator may differ slightly from those described in this manual and not all warning signs may be applicable.
  If you have any questions or concerns, contact your nearest service center or find help and information online at www.samsung.com.

Important safety symbols and precautions:

WARNING	Hazards or unsafe practices that may result in **severe personal injury or death.**
CAUTION	Hazards or unsafe practices that may result in **minor personal injury or property damage.**

	Do NOT attempt.
	Do NOT disassemble.
	Do NOT touch.
	Follow directions carefully.
	Unplug the power plug from the wall socket.

This marking on the product indicates that the product and its accessories should not be disposed off with other household waste at the end of their working life.

	Make sure the machine is grounded to prevent electric shock.
	Call the contact center for help.
	Note.

These warning signs are here to prevent injury to you and others.
Please follow them explicitly.
After reading this section, keep it in a safe place for future reference.

CE Notice

This product has been determined to be in compliance with the Low Voltage Directive (2006/95/EC), the Electromagnetic Compatibility Directive (2004/108/EC) and the Eco-Design Directive(2009/125/EC) implemented by Regulation (EC) No 643/2009 of the European Union.

WARNING SEVERE WARNING SIGNS FOR TRANSPORTATION AND SITE

- When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.

- Refrigerant squirting out of the pipes could ignite or cause an eye injury.
  If a leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes.
- In order to avoid the creation of a flammable gas-air mixture if a leak in the refrigerating circuit occurs, the size of the room in which the appliance may be sited depends on the amount of refrigerant used.
- Never start up an appliance showing any signs of damage. If in doubt, consult your dealer.
  The room where the Refrigerator will be sited must be 1m^3 in size for every 8g of R134a refrigerant inside the appliance.
  The amount of refrigerant in your particular appliance is shown on the identification plate inside the appliance.

⚠ WARNING SEVERE WARNING SIGNS FOR INSTALLATION

• Do not install the Refrigerator in a damp place or place where it may come in contact with water.
- Deteriorated insulation of electrical parts may cause an electric shock or fire.
• Do not place this Refrigerator in direct sunlight or expose to the heat from stoves, room heaters or other appliance.
• Do not install this appliance in a humid, oily or dusty location, in a location exposed to direct sunlight and water (rain drops).
• Do not plug several appliances into the same multiple power board.
The Refrigerator should always be plugged into its own individual electrical which has a voltage rating that matched the rating plate.
- This provides the best performance and also prevents overloading house wiring circuits, which could cause a fire hazard from overheated wires.
• If the wall socket is loose, do not insert the power plug.
- There is a risk of electric shock of fire.
• Do not use a cord that shows cracks or abrasion damage along its length or at either end.
• Do not bend the power cord excessively or place heavy articles on it.
• Do not use aerosols near the Refrigerator.
- Aerosols used near the Refrigerator may cause an explosion or fire.

• This Refrigerator must be properly installed and located in accordance with the manual before it is used.
• After unpacking, keep the packing materials out of reach of children.
- There is a risk of death from suffocation if children put them over their head.
• Connect the power plug in proper position with the cord hanging down.
- If you connect the power plug upside down, wire can get cut off and cause fire or electric shock.
• Make sure that the power plug is not squashed or damaged by the back of the Refrigerator.
• When moving the Refrigerator, be careful not to roll over or damage the power cord.
- This constitutes a fire hazard.
• The appliance must be positioned so that the plug is accessible after installation.

• The Refrigerator must be grounded.
- You must ground the Refrigerator to prevent any power leakages or electric shocks caused by current leakage from the Refrigerator.
• Never use gas pipes, telephone lines or other potential lightening rods as ground.
- Improper use of the ground plug can result in electric shock.

• If the power cord is damaged, have it replaced immediately by the manufacturer or its service agent.
• The fuse on the Refrigerator must be changed by a qualified technician or service company.
- Failing to do so may result in electric shock or personal injury.

⚠ CAUTION CAUTION SIGNS FOR INSTALLATION

• Allow sufficient space to install th Refrigerator on a flat surface.
- If your Refrigerator is not level, the internal cooling system may not work correctly.
• Keep ventilation opening in the appliance enclosure or mounting structure clear of obstruction.

⚠ WARNING SEVERE WARNING SIGNS FOR USING

• Do not insert the power plug with we hands.
• Do not store articles on the top of the appliance.
- When you open or close the door, the articles may fall and cause personal injury and/or material damage.

CAUTION SIGNS FOR USING

Do not re-freeze frozen foods that have thawed completely.

ï Do not place carbonated or fizzy drinks in the freezer compartment.
Do not put bottles or glass containers in the freezer.
- When the contents freeze, the glass may break and cause personal injury and property damage.

ï Do not change the functionality of or modify the Refrigerator.
- Changes or modifications may result in personal injury and/or property damage.
Any changes or modifications performed by a 3rd party on this completed appliance is neither covered under Samsung warranty service, nor is Samsung responsible for safety issues and damages that result from 3rd party modifications.

ï Do not block air holes.
- If the air holes are blocked, especially with a plastic bag, the Refrigerator can be over cooled. If this cooling period lasts too long, the water filter may break and cause water leakage.
- Do not put any newly introduced food for freezing near to already frozen food.

ï Please observe maximum storage times and expiry dates of frozen goods.

ï Fill water tank, ice tray, water cubes only with potable water.

ï Do not place food inside the Refrigerator in a haphazard way.
- The food will not cool properly.

ï If the appliance is flooded, cut the power immediately and contact your nearest service center.

CAUTION SIGNS FOR CLEANING AND MAINTENANCE

ï Do not directly spray water inside or outside the Refrigerator.
- There is a risk of fire or electric shock.

ï Do not spray inflammable gas near the Refrigerator.
- There is a risk of explosion or fire.

ï Do not spray cleaning products directly on the display.
- Printed letters on the display may come off.

ï Remove any foreign matter or dust from the power plug pins.
But do not use a wet or damp cloth when cleaning the plug, remove any foreign material or dust from the power plug pins.
- Otherwise there is a risk of fire or electric shock.

ï Unplug the Refrigerator before cleaning and performing maintenance.

SEVERE WARNING SIGNS FOR DISPOSAL

ï When transporting and installing the appliance, care should be taken to ensure that no parts of the refrigerating circuit are damaged.

ï When disposing of this product or other Refrigerators, remove the door/door seals, door latch so that small children or animals cannot become trapped inside.
Leave the shelves in place so that children may not easily climb inside.
Children should be supervised to ensure that they do not play with the old appliance.

ï Please dispose of the packaging material for this product in an environmentally friendly manner.

WARNING SEVERE WARNING SIGNS FOR USING (CONT'D)

• Do not put items filled with water on the Refrigerator.
- If spilled, there is a risk of fire or electric shock.
• Do not let children hang on the door.
- Failure to do so may cause serious personal injury.
• Do not leave the doors of the Refrigerator open while the Refrigerator is unattended and do not let children enter inside of the Refrigerator.
- There is a risk of children entrapment and serious personal injury because of low temperature.
• Do not let children step on drawer's cover.
- It may break and cause slip hazard.
• Never put fingers or other objects into the dispenser hole.
- Failure to do so may cause personal injury or material damage.
• Do not store volatile or flammable substances such as benzene, thinner, alcohol, ether or LP gas in the Refrigerator.
- The storage of any of such products may cause explosions.
• Do not store low temperature-sensitive pharmaceuticals products, scientific materials or other low temperature-sensitive products in the Refrigerator.
- Products that require strict temperature controls must not be stored in the Refrigerator.
• Do not place or use electrical appliance inside the Refrigerator, unless they are of a type recommended by the manufacturer.
• Do not use a hair dryer to dry the inside of the Refrigerator.
Do not place a lighted candle in the Refrigerator for removing bad odors.
- This may result in electric shock or fire.
• Do not touch the inside walls of the freezer or products stored in the freezer with wet hands.
- This may cause frostbite.
• Do not use mechanical devices or any other means to accelerate the defrosting process, other than those recommended by the manufacturer.
• Do not damage the refrigerant circuit.
• Fill water tank, ice tray, water cubes only with potable water.

• This product is intended only for the storage of food in a domestic environment.
• Bottles should be stored tightly together so that they do not fall out.
• If a gas leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes.
• Use only the LED Lamps provided by manufacturer or service agents.
• Children should be supervised to ensure that they do not play with and/or climb into the appliance.

• Do not disassemble or repair the Refrigerator by yourself.
- You run risk of causing a fire, malfunction and/or personal injury. In case of malfunction, please contact your service agents.

• If you want to change the interior lamps of the Refrigerator, please contact your service agents.

• If the appliance generates a strange noise, a burning or smell or smoke, unplug the power plug immediately and contact your nearest service center.
- Failing to do so may result in electric or fire hazards. Keep ventilation opening in the appliance enclosure or mounting structure clear of obstruction.
• If the products equipped with LED Lamp, do not disassemble Lamp Cover and LED Lamp by yourself.
- Please contact your service agents.
• If any dust or water is in Refrigerator, pull out power plug and contact your Samsung Electronics service center.
- There is a risk of fire.

CAUTION CAUTION SIGNS FOR USING

• Unplug the power plug during a thunder/lightning storm.
• To get best performance of product,
- Do not place foods too closely in front of the vents at the rear of the appliance as it can obstruct free air circulation in the Refrigerator compartment.
- Wrap the food up properly or place it in airtight containers before put it into the Refrigerator.

ADDITIONAL TIPS FOR PROPER USAGE

- ï In the event of a power failure, call the local office of your Electricity Company and ask how long it is going to last.
- Most power failures that are corrected within an hour or two will not affect your Refrigerator temperatures.
  However, you should minimize the number of door openings while the power is off.
- Should the power failure last more than 24 hours, remove all frozen foods.

ï If keys are provided with the Refrigerator, the keys should be kept out of the reach of children and not in vicinity of the appliance.

ï The appliance might not operate consistently (possibility of temperature becoming too warm in Refrigerator) when sited for an extended period of time below the cold end of the range of temperature for which the refrigerating appliance is designed.

ï Do not store food which spoils easily at low temperature, such as bananas, melons.

ï Your appliance is frost free, which means there is no need to manually defrost your appliance, as this will be carried out automatically.

ï Temperature rising during the defrost can comply with ISO requirement.
But if you want to prevent an undue rise in the temperature of the frozen food while defrosting the appliance, please wrap the frozen food in several layers of newspaper.

ï Any increase in temperature of frozen food during defrosting can shorten its storage life.

Saving Energy Tips

- Install the appliance in a cool, dry room with adequate ventilation.
  Ensure that it is not exposed to direct sunlight and never put it near a direct source of heat (radiator, for example).
- Never block any vents or grilles on the appliance.
- Allow warm food to cool down before placing it in the appliance.
- Put frozen food in the refrigerator to thaw.
  You can then use the low temperatures of the frozen products to cool food in the refrigerator.
- Do not keep the door of the appliance open for too long when putting food in or taking food out.
  The shorter time for which the door is open, the less ice will form in the freezer.
- Clean the rear of the refrigerator regularly.
  Dust increases energy consumption.
- Do not set temperature colder than necessary.
- Ensure sufficient air exhaust at the refrigerator base and at the back wall of the refrigerator.
  Do not cover air vent openings.
- Allow clearance to the right, left, back and top when installing.
  This will help reduce power consumption and keep your energy bills lower.

CAUTION SIGNS FOR USING GUARD IN FREEZER

• Do not put large size Bottle/Object in the Freezer door area. Opening the door may trigger big items to slip and cause injury. Inside slipping of items may damage the Inner accessories also.

SETTING UP YOUR REFRIGERATOR

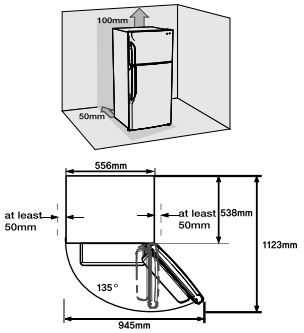
GETTING READY TO INSTALL THE REFRIGERATOR

Congratulations on your purchase of this Samsung Refrigerator.
We hope you enjoy state of-the-art features and efficiencies that this new appliance offers.

- ï Please call installation engineer to install your new Refrigerator and then you can get more information from engineer about underatanding and performance of your Refrigerator.
- ï This Refrigerator must be properly installed and located in accordance with the manual before it is used.
- ï Use this appliance only for its intended purpose as described in this instruction manual.
- ï We strongly recommend that any servicing be performed by a qualified individual.
- ï Please dispose of the packaging material for this product in an environmentally friendly manner.

Selecting the best location for the Refrigerator

- ï A location without direct exposure to sunlight.
- ï A location with flat floor surface.
- ï A location with enough space for the Refrigerator door to open easily.
- ï Allow sufficient space for air circulation of the internal cooling system. If the Refrigerator does not have enough space, the internal cooling system may not work properly.



- ï Height of the product may be different depending on the models.
- ï Allow clearance to the right, left, back and top when installing. This will help reduce power consumption and keep your energy bills lower.
- ï Do not install the Refrigerator in a place with the temperature lower than 10∞C.
- ï When you move the Refrigerator, unplug and clearly arrange the power cord. Also secure the glass shelf and the doors with a tape.

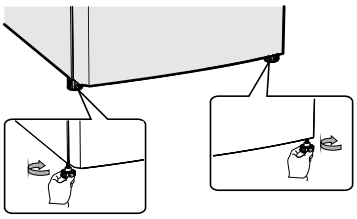
CAUTION
- ï Pull the unit straight out when installing, servicing or cleaning behind the Refrigerator and push it straight back after work is complete. Make sure your floor can support fully loaded Refrigerator.
- ï Keep ventilationn opening in the applicance enclosure or mounting structure clear of obstruction.

LEVELING THE REFRIGERATOR

If the front of the appliance is slightly higher than the rear, the door can be opened and closed more easily. Turn the adjusting legs clockwise to raise and counter-clockwise to lower the height.

Case 1) The appliance tilts down to the left.
- ï Turn the left adjusting leg in the direction of the arrow until the appliance is level.

Case 2) The appliance tilts down to the right.
- ï Turn the right adjusting leg in the direction of the arrow until the appliance is level.



If you may hurt your hand or fall down the Refrigerator when you adjust the Refrigerator.

SETTING UP THE REFRIGERATOR

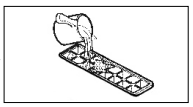
Now that you have your new Refrigerator installed and in place, you are ready to set up and enjoy the full features and functions of the appliance.
By completing the following steps, your Refrigerator should be fully operational.
If not, first check the power supply and electricity source or try the troubleshooting section at the back of this user manual.
If you have any further questions, contact your Samsung Electronics service center.

1. Place the Refrigerator in an appropriate location with reasonable clearance between the wall and the Refrigerator. Refer to installation instructions in this manual. (Refer to page 11)
2. Once the Refrigerator is plugged in, make sure the interior light comes on when you open the doors.
3. Set the temperature control to the coldest temperature and wait for an hour.
   The Refrigerator should get slightly chilled and the motor should run smoothly.
4. After powering the Refrigerator, it will take a few hours to reach the appropriate temperature.
   Once the Refrigerator temperature is sufficiently cool, you can store food and drink in the Refrigerator.

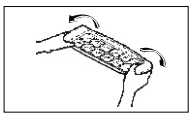
OPERATING YOUR REFRIGERATOR

MAKING ICE (ICE TRAY) (OPTION)

1. Fill the tray up to 80% with water level.
2. Wait until the ice cubes are formed.
3. Hold the ice tray in two hand and twist to take out the ice cubes.

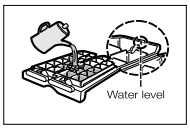


Fill the tray up to 80%



MAKING ICE (TWIST ICE TRAY) (OPTION)

1. Fill the tray up to 80% with water level.
2. Place the ice tray in the top freezer drawer.
3. Wait until the ice cubes are formed.
4. Twist the ice tray slightly to take out the ice cubes.



Freezing time

It is recommended that you wait about 1~2 hours after setting MAX of Freezer or COLDEST of temperature control for the ice cubes to form.

Freezing time

CAUTION

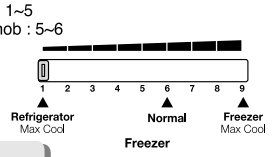
- The coldest parts of the Refrigerator in the super-freezer zone. This is the best place to store delicate foodstuffs.
- Glass bottles containing liquids should never be stored in the freezer as the glass can shatter when the contents freeze.
- Cracking of Ice storage bin
  Please do not pour water directly in Ice Storage bin, Else it will be cracked or broken.
- Freezing Freezer Room
  Please do not pour water directly in Ice maker in freezer room, As if can be overflowed and freezed in freezer room.

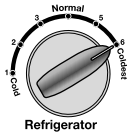
ADJUSTING THE TEMPERATURE CONTROL

Summer Season

Move the Freezer knob to “Refrigerator Max Cool” direction and turn the refrigerator controller to “Coldest” if you want to store much food in the Refrigerator.
It is recommended for summer seasons.

Freezer knob : 1~5
Refrigerator knob : 5~6

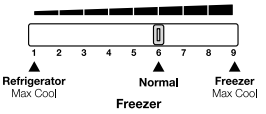


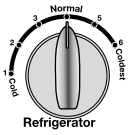


All Season

We recommend to place each Freezer and Refrigerator’s temperature controller to Normal position to have stable performance for all seasons.

Freezer : Normal Position
Refrigerator : Normal Position

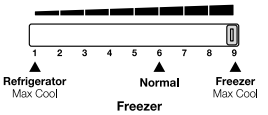


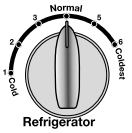


Winter Season

Move the Freezer knob to “Freezer Max Cool” and turn the refrigerator controller to “Normal” if you want to store only small quantity of food in the refrigerator or fast cooling in Freezer compartment.

Freezer : 7~9
Refrigerator : **Normal** Position





NOTE

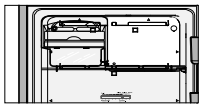
Apart from knob settings mentioned above, If you desire to increase or **reduce** the cooling, Turn/slide the knob clockwise or anticlockwise to the degrees you want.

CLEANING AND MAINTAINING YOUR REFRIGERATOR

REMOVING THE INTERIOR PARTS

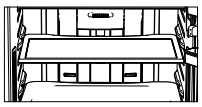
Freezer Shelf (OPTION)

Pull the shelf forward and slide it out.



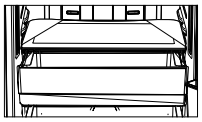
Refrigerator Shelf

Pull the shelf forward until it meets the stopper.
Tilt the front of the shelf up and pull it out.



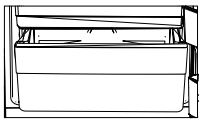
Upper veg box (Option)

Pull the upper veg box forward and take it out of the Refrigerator.
Lift the cover up and pull it out of the Refrigerator.



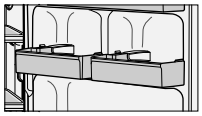
Moisturizing veg box

Pull the moisturizing veg box forward and take it out of the Refrigerator.
Lift the cover up and pull it out of the Refrigerator.



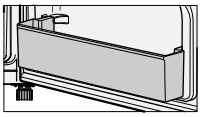
Utility guard

Lift the utility guard up and slide out.
<This utility guard is adjustable only left and right>



Bottle storage guard

Lift the guard up and slide out.
<This bottle storage guard is not adjustable; it fits in only one position>



CLEANING THE REFRIGERATOR

WARNING Do not use Benzene, Thinner or Cloroxô for cleaning. They may damage the surface of the appliance and can create a risk of fire.

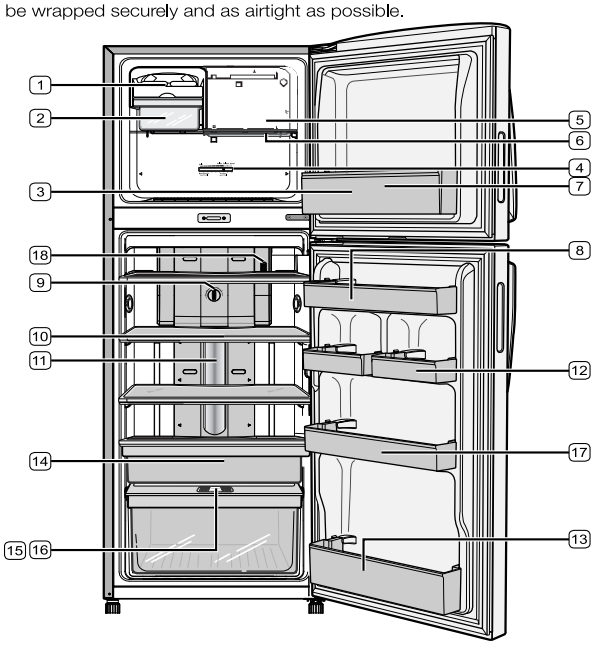
CAUTION Do not spray the Refrigerator with water while it is plugged in, as it may cause an electric shock. Do not clean the Refrigerator with benzene, thinner or car detergent for risk of fire.

REPLACING THE LED LAMP

When the interior LED lamp has gone out, please contact your service agents.

STORING FOOD (RT25)

The Samsung Refrigerator has been designed to provide you with maximum space saving features and functions. Here are some of the customized compartments we have created to keep your food fresher, longer. Remember, in order to prevent odor penetration, stored food should be wrapped securely and as airtight as possible.



Some parts in the picture may differ from your Refrigerator, depend on model and option.
To get the best energy efficiency of this product, please leave all selves, drawers and baskets on their original position like as illustration.

1 **Twist ice cube tray (select model)**	You can make ice cubes. If you want to store ice in the ice storage bin, please turn the handle of the ice cube tray clockwise.
2 **Ice storage bin (select model)**	You can store the ice that was made in the Twist Ice Cube Tray.
3 **Ice tray (select model)**	You can make ice cubes.

OPERATING YOUR REFRIGERATOR

4 **Freezer compartment temperature control (select model)**	You can adjust the temperature of the freezer.
5 **Super-freeze zone (select model)**	If you need to freeze some food fast, store small amount of food in the super freeze zone.
6 **Cool Pack (select model)**	When the electricity fails, Cool Pack will keep the temperature of freezer over one hour.
7 **Freezer guard**	You can store small packages of frozen food.
8 **Tray egg**	Best place to keep eggs. Place the egg tray on the shelf to keep the eggs safely and access easily.
9 **Refrigerator compartment temperature control (select model)**	You can adjust the temperature of the Refrigerator.
10 **Refrigerator shelves (select model)**	Shelves made out of glass are easy to clean and easy to see what is stored in the Refrigerator. These shelves are designed to be crack-resistance and they can be used to store These shelves help preserve the taste of food and prolongs its freshness by freezing the surface of the food only.
11 **Bright moon Light**	LED lamp helps you to find and store food easily.
12 **Utility guard**	You can store smaller dairy items like butter or margarine, yogurt or cream-cheese bricks.
13 **Jumbo storage guard**	You can store large or bulky items such as large bottles and containers.
14 **Vegetable box upper (select model)**	You can store small fruits to reserve the freshness.
15 **Auto moisturizing (select model)**	You can store vegetables and fruits to reserve the freshness.
16 **Sheet moisture (select model)**	The sheet moisture controls the humidity in the big bio-fresh zone which keeps the humidity at average of 75%.
17 **Bottle storage guard**	Designed to handle small bottles or containers such as beer, milk and juice etc.
18 **Sensor Ref**	Fresh Sensor for Refrigerator

TROUBLESHOOTING

Problem	Probable Cause	Check Point
The Refrigerator is not operating at all	ï This can happen if the machine is not properly connected to power outlet or it has an error in fuse system, transistor, or control box.	Check the Refrigerator for the following: ï Check if the power plug is correctly connected. ï Check if the power fuse is blown.
Circuit breaker switches down	ï The circuit breaker goes down when the insulation is worn out or the breaker itself is overheated or has an error.	ï Turn all the your electronic appliances off but the refrigerator and check if the circuit breaker works. If the breaker switches down, the refrigerator leaks electricity. Contact us for technical help.
Electrical shock	ï Electricity leakage and physical damage from this is caused by poor grounding. If the grounding is properly installed, no electrical damage would occur.	ï If your machine is not properly grounded, make sure you first make a proper grounding. ï If the power supply terminal is grounded, plug the power cord in the reverse to avoid the sneak current.
The Refrigerator's Lamp is not lighted	ï Power plug not inserted properly. ï This can occur when lamp is worn out. ï Check the power mains with another appliance.	ï This can occur from poor contact of the door switch. Contact us and our service person will visit you to replace the door switch for you. ï This can occur when the lamp is worn out. Please replace the lamps.
Burnt/Smoke	ï In this case, we, the service personnel, will visit you to handle the technical problem.	
Weak Cooling	ï This happens if the door is open or internal temperature is set to high. ï It can also happen if cooling system is frosted from an error in defrost process.	ï Close the door so the machine is properly sealed.
Ice-cream melt	ï This happens if internal temperature is less than -20°C	ï We recommend you to set internal temperature to Freezer max cool.
Vegetable Freezing	ï Internal temperature is set too low.	ï We recommend you to set the temperature one level up. ï Vegetables/Fruits should be kept with no or low moisture so do not wash it with water before storage.

TROUBLESHOOTING

Problem	Probable Cause	Check Point
Normal Cut off/cut-in Noise	ï Whenever refrigerator Starts and Stop there is noise of Thermostat cut-off/cut-in and compressor start /stop	ï Normal Phenomenon
Dropping Noise	ï These kinds of noise occur when the plastic elements of the machine shrink or expand themselves. ï When the noise occurs from outside, this is from the operation of the relay system	ï These kinds of noise occur when the plastic elements of the machine shrink or expand themselves.
Growling Noise	ï This happens in the process of refrigerant, where the remaining liquid refrigerant that is yet to be compressed.	ï This noise occurs when the compressor stops operation, the refrigerant runs down the cooling pipes for 2-3 minutes. The refrigerant sounds like a waterflow. Normal Phenomenon.
Moisture inside	ï Dewy case happens if the door stays open for an extended time or the sealing of the door gasket isn't in good condition.	ï Dewy compartment occurs if the door stays open for an extended time or the sealing of the door gasket isn't in good condition. Close the door so that the door gasket fits in.
Moisture on gasket	ï Dewy gasket happens only the summer, especially in rainy season when the ambient air is warm and moist.	ï This is not a defect. It occurs due to temp difference in summer, especially in rainy season.
Water leak in the cold-storage compartment/vegetable drawer	ï This happens when the drain hose of the cooler is frozen from an error in the defrosting process	ï In this case, our service personnel will visit you to handle the problem. ï Check the drain pan. There could be some blockage in it.
Water leaks out in the bottom	ï If the vapor tray and vaporizer drain hose are frozen from an error, the water leaks out.	ï In this case, our service personnel will visit you to handle the problem. ï Check the drain pan. There could be some blockage in it.

Accessories (guards, shelves, veg box, veg cover, chiller tray, Dairy pockets, lamp, refrigerant) to be inspected at the time of installation. It is not covered under warranty. Our service engineer will replace this on Cost basis.

Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care center.

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